

Ealing Churches' Winter Night Shelter (ECWNS) have a vacancy for a  
**Shelter worker**

Closing date: 22 August 2019

ECWNS provides emergency shelter to local homeless people during the winter. The ECWNS Shelter-Worker attends the various Church venues and supports guests and volunteers both practically and through Christian prayer. This critical role is crucial to the project's success, ensuring:

- strong relationship between participating Churches and statutory and voluntary sector partners
- efficient referral and move on processes
- through liaison with the Administration Coordinator, the most comfortable stay for our guests

In keeping with the Christian ethos, which offers the unconditional love of Christ to all, the Shelter-Worker would commit to 24 hours per week for 6 months or the role could be split with two people in a job share

This working week includes:

- 5 supper shifts (7-9pm) per week (with some weekends) at the venues
- remaining hours would allow for guest follow-up and meetings with the administrator

The current hourly rate is £14.

You would come alongside the homeless guests who have been referred by outreach workers by visiting them in the shelter venues, helping them plan their route out of homelessness and access appropriate services to meet their needs and aspirations.

At each venue you would work alongside the volunteers who provide evening hospitality. You would oversee the "Welcomers" who see people in on the door.

You would work alongside the Administration Coordinator, who is the central point of contact for referring agencies, venue co-ordinators, volunteers and Ealing Church leaders.

You would also report to the Shelter Trustees.

You would need to be efficient, well organised, flexible and able to respond quickly to unexpected developments.

You will need to be firm and consistent when dealing with guests whilst demonstrating acceptance and a non-judgemental approach.

Previous experience of working in this area would be advantageous but is not essential.

More information, including the Job Description, Person Specification and application form can be obtained from Andrew Hillas at [andrew@andrewhillas.com](mailto:andrew@andrewhillas.com) or 07985 116670

Find out more about our organisation at [www.ecwns.org.uk](http://www.ecwns.org.uk)

Closing date for application: 22 August 2019

Successful shortlisted candidates will be notified.

Interviews will be held on 2 September 2019 in the evening.